

# Fact Sheet



## What is the *Care Select* Program?

*Care Select* is a new care management program created by the Indiana Family and Social Services Administration (FSSA) to serve Hoosiers who are aged, blind or disabled. *Care Select* will:

- Tailor benefits to people who are aged, blind or disabled more effectively
- Improve the quality of care and health outcomes
- Control the growth of health care costs
- Provide a more holistic approach to member's health needs

## What is included in the *Care Select* program?

|                         |   |
|-------------------------|---|
| Care Coordination:      | Individualized services as well as assistance in gaining access to needed medical, social, educational and other services |
| Disease Management:     | Population-based, as well as targeting specific diseases  |
| Utilization Management: | Appropriate use of facilities, services and pharmacy  |

## Who will provide *Care Select* services?

*Care Select* services will be provided by FSSA's two new Care Management Organizations (CMOs):

- ADVANTAGE Health Solutions, Inc.<sup>sm</sup>
- MDwise, Inc.

## Who will be served by the *Care Select* Program?

*Care Select* Members will include:

- Members who are Aged, Blind or Disabled
- Home & Community-Based Waiver participants
- Members who receive Adoption Assistance
- M.E.D. Works participants
- Out-of-home placed and foster children receiving Medicaid

**NOTE:** *Care Select* will NOT include members in institutional settings or dual-eligibles (members who qualify for both Medicare/Medicaid)

## Who can I contact with questions?

|                              |   |
|------------------------------|---|
| <i>Care Select</i> Helpline: | <b>1-866-963-7383</b>   |
| <i>Care Select</i> Email:    | <a href="mailto:caresselect@fssa.in.gov">caresselect@fssa.in.gov</a>                    |
| ADVANTAGE Health Solutions:  | <a href="http://advantageplan.com">advantageplan.com</a> or 1-800-784-3981              |
| MDwise, Inc.:                | <a href="http://mdwise.org">mdwise.org</a> or 1-866-440-2449                            |
| <i>Care Select</i> Website:  | <a href="http://www.in.gov/fssa/ompp/4161.htm">http://www.in.gov/fssa/ompp/4161.htm</a> |



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## How will members join *Care Select* and choose a CMO?

Member letter sent (5/30/08)

Has PMP in *Care Select* health plan

Does not have PMP in *Care Select* health plan

Member enrolled in PMP's health plan\*  
(7/1/08)

\*If the Primary Medical Provider (PMP) is in both plans, member will choose a plan or be auto-assigned to one plan

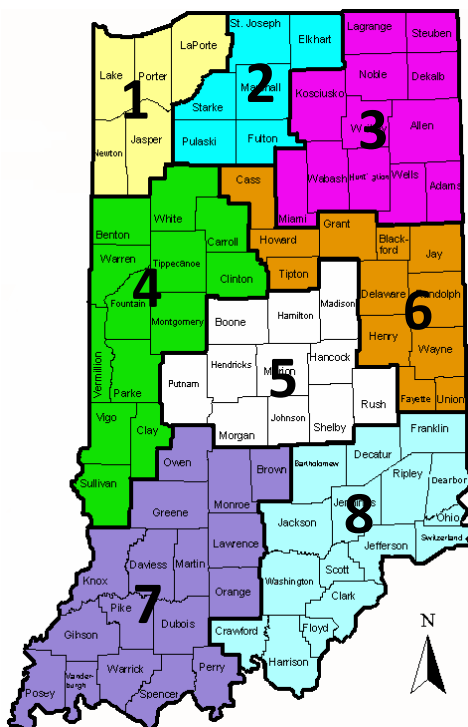
Member chooses a PMP and a health plan  
(7/1/08)

Enrollment Broker (MAXIMUS) calls members to help enroll; also available on toll-free number for questions

If member does not select a PMP

Members in Phase 3 auto-assigned to a PMP and health plan (10/1/08)

## When will the *Care Select* Program begin?



*Care Select* is being implemented in regions across the State of Indiana. The timeline is below. Implementation dates indicate the date member enrollment in *Care Select* begins for each region.

### REGION & AREAS

### IMPLEMENTATION DATE

Phase 1: Central Region  
*Includes Area 5 on Map*

November 1, 2007

Phase 2: Statewide  
*Includes Areas 1, 2, 3, 4, 6, 7 & 8 on Map*

March 1, 2008

Phase 3: Out-of-Home Placed & Foster Children (Statewide)

July 1, 2008